



To: NADE Board of Directors
From: Christine Constance
Date: March 2, 2021
Subject: NADE Hearing Officer Committee Mid-Year 2021 Report

The following persons serve on this committee: Gina Schwartz, Montana, Michael Magill, Washington State, Monique Reed, Arizona, Zaida Shilling, Oklahoma, Suzanne Manley, Missouri, Stephanie Riley, California and myself.

The committee discussed the new DCPS and Working at home.

DCPS: discussed pro/cons- Michigan is new to DCPS, still learning and working out kinks.

Issues for offices: Flip phones are outdated, difficult to hear on and many have had to go into office to use office phone to conduct hearings.

Still have many Claimants who do not want a phone hearing so those will age and be in backlogs until a plan is in place.

Home: Most are Happy for our safety, which means being able to stay home and stay safe.