



To: NADE Board of Directors  
From: Christine Constance  
Date: August 25, 2021  
Subject: NADE Hearing Officer Committee End-Year 2021 Report

The following persons serve on this committee: Bianca Roberts (Washington DC), Lesley Brown (Kentucky), Gail Ross, Gina Schwartz (Montana), Michael Magill (Washington State), Monique Reed (Arizona), Zaida Shilling (Oklahoma), Suzanne Manley (Missouri), Stephanie Riley (California) and myself.

The committee discussed issues related to DCPS.

**Working at home:** see below

**DCPS-** See below

**New Members;** Bianca Roberts and Lesley Brown

Issues for offices: Some offices have headsets now for home use, which is helpful. Others have updated phones and no longer have the flip phones. Michigan has the IPHONE 7, which has been helpful.

There are still some claimants who do not want a phone hearing.

DCPS: Some states such as Oklahoma have yet to be trained in DCPS.

Montana and Michigan are 100% DCPS and feel the DCPS functionality guides on the Share point are very helpful. (Other states had not chimed in at time of report)

Montana reported that they are returning to work full time in the office by September 2021.

When will all states be in DCPS is question at hand. Offices are offering guidance and assistance to those who are new to this once they begin working full time in DCPS.

