
the NADE ADVOCATE



A Publication of the National Association of Disability Examiners

Volume 27, Number 3

Summer 2011

Regional Training Conference Issue

Southwest/Great Plains
Conference - Oklahoma City, OK
April 19-22, 2011

"Cultivating Excellence Through Knowledge"

by Trish Chaplin, Great Plains, Regional Director, Missouri DDS

Brief Time Table of Social Security Administration History:

August 14, 1935	Social Security Board established
1937	Federal Insurance Contribution Act (FICA) established
January 1940	First SS benefit paid
1946	Baby boomers
1956	SSDI established
1965	Medicare Amendment passed
July 1, 1966	Insurance for the elderly began
January 1974	SSI benefits began
1975	SSI for children began
October 1988	National toll free phone number for SSA was launched
August 18, 1994	SSA Independence & Improvements Act was signed
August 1, 1995	Direct deposit for recipients began
April 2000	Freedom to Work Act was passed

PRIOR TO ADDRESSING the Bi-Regional conference, SSA Commissioner Michael Astrue and Deputy Commissioner Mary Glenn-Croft participated in a memorial service held at the Oklahoma City Bombing Memorial site.

Mr. Michael O'Brien presented as the Director of the Oklahoma Department of Rehabilitation Services stating the Department's goals are 1) to assure those with disabilities get jobs with benefits; 2) assure those with disabilities live independently; and 3) be experts on disability issues.

Mary Glenn-Croft attended this NADE Conference for the first time in the position as Deputy Commissioner for Operators. She thanked us for all we do at the DDS for the American public. She thanked NADE for its support and for providing information to the Social Security Administration (SSA) about policy, etc. in order to improve the process.

SSA Commissioner Michael Astrue gave some insight into current SSA issues. Mr. Astrue commented on how often public servants do not get the respect that they greatly deserve for their dedication to their jobs. Mr. Astrue thanked us for excelling in such difficult times. He stated that the DDS has performed in a remarkable way with continued increase in quality.

See SW/Great Plains on page 14

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President's Message

JUNE IS HERE and it is time to renew your NADE membership. Renewing is easy and only takes a few minutes to complete using the online Membership Application. I understand these are difficult times, and with restrictions of travel and other work issues which may limit involvement in NADE conferences and training, some members may be wondering about continuing their membership with NADE. While the NADE conferences and activities are part of being a member of the organization, they are not the most important reason to be a NADE member. When you join NADE, you are adding your voice together with the other members to create a great chorus when NADE presents information to the Social Security Administration, Congress and other parties interested in the disability evaluation process. The strength of our message comes from the number of NADE members. The more members we have, the larger the chorus, and the stronger NADE's voice when we speak. Of course, we do encourage all NADE members to also be involved in local, regional and national activities and conferences. These activities also strengthen the organization, but if you are in a situation where you know you won't be able to attend activities and conferences, just being a member is a great way to help strengthen NADE and our organization.

As NADE President, I was able to attend the Regional Conferences in Oklahoma City, and Newport, Rhode Island. It was a great opportunity to talk with the members and to get their feelings about many issues which are currently impacting the DDS offices. I would like to thank all the members for welcoming me to their conferences and for making me feel at home.

The 2011 National conference is rapidly approaching. This year, the conference is scheduled for August 27 – September 1 in Los Angeles at the Wilshire Grand Hotel. The Los Angeles Chapter has taken the lead in coordinating the conference with the other California chapters. The conference committee has been working hard to arrange the conference and have scheduled presentations which are both educational and timely. The Wilshire Grand Hotel is located in Downtown Los Angeles and many attractions are within walking distance of the hotel or a short ride on the LA Metro system. More information about the conference is available in this issue of the Advocate and can also be found on the NADE website.

We continue to face challenges with budgets, high caseloads, furloughs and high attrition rates. Even with these challenges, the DDS community continues to provide outstanding customer service to those citizens filing claims for disability. Now, in addition to the other challenges, many parts of the country are also facing natural disasters on an unimaginable scale. NADE chapters and members have been quick to respond with offers of aid to those areas impacted by the disasters. This is a great example of how NADE can have an impact on the local community. Not only do we provide great customer service during work hours, our Chapters and members also find ways to help the community outside of work.

I would like to commend all of the NADE members for the service you continue to provide to the citizens of the United States, both during and after work hours. It is an honor and a privilege to represent you as NADE President.

Sincerely,
Andrew Martinez
NADE President

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Advertising: Contact Donna Hilton 417.678.4001 or Malcolm Stoutenborough 405.419.2573.

ADVOCATE STAFF

Editor

Donna Hilton

1117 Sunshine Drive
Aurora, MO 65605
417.678.4001
Fax 417.678.4538
drhilton@suddenlink.net

Regional Representatives:

Great Lakes

Sharyn Perry

1274 Berkeley Rd
Columbus, OH 43206-3220
614.438.1317
Fax: 302.324.7698
sharyn.perry@ssa.gov

Great Plains

Sandy Heck

2205 9th Avenue SE
Mandan, ND 58554
701.328.8737
Fax 701.328.4053
sandy.heck@ssa.gov

Mid-Atlantic

Mickey Goldberg

5 Montgomery Road
Owings Mills, MD 21117
410.308.4327
mickey.goldberg@ssa.gov

Northeast

Debi Chowdhury

4 Derby Ct
Loudonville, NY 12211
518.408.4673
Fax: 518.786.1141
debichowdhury@yahoo.com

Pacific

Karen Beyer

2610 50th Ct SE
Olympia, WA 98501
360.664.7459
Fax: 360.586.4159
karen.beyer@ssa.gov

Southeast

Maya Delion

590 Georgia Loop
Woodstock, AL 35188
205.989.2192
maya.delion@ssa.gov

Southwest

Cynthia Henderson

9801 Kelly Ave.
Oklahoma City, OK 73131-2433
405.419.2532
Fax: 405.419.2785
cynthia.henderson@ssa.gov

Letters to the Editor are welcomed and may be selected for inclusion in future issues. Please forward ideas for future *Advocate* topics to the editor or your Regional Publications Representative. The next issue will be published in **Fall 2011**.

All correspondence should be directed through your Regional representative or NADE editor by **September 15, 2011**.

Organ Donation/Transplant Competition The Judging is Over!

Please thank each and every one of your chapters who participated in the 2011 NADE Organ Donor Contest. We had an overwhelming response with a total of 10 chapters participating. Our Judges for the contest were as follows;

Cindy Dudenake, Boise ID DDS
David Lim, Columbus OH DDS
Melissa Stapleton, Little Rock AR DDS

Our judges created a wonderful grid to which to base their decision upon and are to be commended for a job well done!!!

Again thanks to all of you who participated:

Alabama, Buffalo NY, Cape Girardeau MO,
ESADE-NY, Michigan, North Carolina, Oklahoma,
Richmond VA, St. Louis MO, and Tennessee.

Awards to be presented at the 2011 NADE Conference in Los Angeles, California..

Cynthia Henderson
Organ Donation/Transplant Chair

Newsletter and Photo Contest Deadline Is July 15th

Chapters that plan to enter their 2010 - 2011 newsletters in the annual newsletter competition should be preparing their entries! Although entries are grouped according to chapter size as of September 2010, all are judged by the same criteria. The date range for newsletter submissions is September 2010 through July 2011. Newsletters should be sent to Donna Hilton by July 15th. Electronic submission is preferred.

Prizes for the Newsletter Contest are \$50 for 1st place and \$25 for second place in each chapter size category.

The Photo Contest is open to chapters or individuals. Photo awards are presented to one first place prize with an award of \$50 and one second place prize with an award of \$25.

Both newsletter and photo entries must be received by July 15th and should be sent to :

drhilton@suddenlink.net.

Awards will be announced during the Membership Meeting at the National Training Conference in August.

Donna Hilton
Publications Director



MED PRO SERVICES INC.
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The NADE Advocate is the official publication of the National Association of Disability Examiners. It provides a forum for responsible comments concerning the disability process. Official NADE positions are found in the comments by the NADE President and NADE Position Papers.

NADE CALENDAR OF EVENTS:

2011 National Training Conference	Wilshire Grand	Los Angeles, CA	August 27 – September 1, 2011
Pacific Regional Training Conference	Harvey's Resort	Reno, NV	TBA, 2012

Tri-Regional Training Conference - Newport, RI May 3-6, 2011

"Sailing Positively Into The Future"

by Lisa Varner, PhD, SCADE Secretary 2010-2011

NEWPORT, RI WAS THE location for the 2011 NADE Tri-Regional Training Conference. The Northeast, Mid-Atlantic, and Southeast regions gathered from May 3 - 6 for several days of excellent training and networking. The conference venue (the Newport Harbor Hotel and Marina) was an ideal setting, as it was on the harbor and in the midst of a variety of shops and restaurants. This location was a perfect fit for the conference theme: *"Sailing Positively into the Future."*

Our training days began with a continental breakfast, and during breakfast and break each day we had time to visit with our conference vendors. Allsup, Chamberlin Edmonds, and Industrial Medicine Associates (IMA) had very interesting exhibits, and their representatives were available to provide helpful information about how they contributed to the Social Security disability process. During most evenings of the conference, the hospitality suite was available for additional networking, refreshments, and enjoyment.

Conference participants who arrived on May 3 could take part in an optional mansion tour, which was an excellent introduction to historic Newport. Following the mansion tour on May 3, there was a social hour and the Regional President's Dinner. We were honored to have NADE President Andrew Martinez in attendance at these events and for the remainder of the conference.



On May 4, the conference began with the Presentation of Colors by the U.S. Navy War College Honor Guard. Afterward, opening remarks were provided by NADE Regional Directors, Conference Co-Chair Dr. Joseph Callaghan, and the Mayor of Newport. Ms. Anita Raphael then gave an interesting overview of Newport's history, and she alerted conference participants to historically significant buildings in the area. Subsequently, Dr. Roy Aaron (from Brown University's Alpert Medical School) presented information regarding regenerative medicine, including prosthetics and advanced rehabilitation.

After lunch on our own, South Carolina DDS Director Mr. Thomas Paige provided an NCDDD Update. Mr. Paige reported on important current issues for NCDDD, including the SSA budget, SSA personnel changes, DDS workloads and backlogs, systems issues, compassionate allowances and fast track situations, updating the listings, and Health and Information Technology (HIT). Mr. Paige indicated that Commissioner Astrue has been very supportive of NCDDD and issues affecting state disability services including the Disability Case Processing System (DCPS), eCAT, and employee furloughs. Later in the afternoon, Dr. Steven McCloy (of AXIOM Occupational Health) presented on the Determination of Permanent Disability in Back Pain Patients. Dr. McCloy indicated that our current medical system and model tend to suggest we should be pain-free (which may not always be realistic) and often fail to address the spiritual and mental aspects of pain. CCP Chair Jennifer Pounds then presented on best practices for being a good leader. Ms. Pounds indicated that her own best practices include setting clear and specific goals, maintaining a good relationship with staff, and being open to constructive criticism. Dr. Donna White (a Medical Consultant with the Albany DDS) then spoke on the topic of Organ Donation. Dr. White eloquently described her own family's experience in handling a family member's kidney transplant, and she encouraged conference attendees to consider becoming a donor in order to help prolong and save lives. The afternoon concluded with NADE conference updates and a Southeast Regional Board meeting.

On May 5, the day's training activities began with a presentation by Dr. David Harrington (from Brown University's Alpert Medical School and Rhode Island Hospital). Dr. Harrington described his experience treating patients involved in the 2003 Station Nightclub fire. He also indicated what he and his staff learned from this experience that they could apply to future disaster preparedness and treatment efforts. Following this presentation, Dr. Jeffrey Rogg (of Brown University's Alpert Medical School and Rhode Island Hospital) spoke about Images of Back Pain from a Neuroradiologist's Perspective. Dr. Rogg reported that back pain is the second leading cause of physician visits (behind the common cold), and he identified factors that can increase the prevalence of back pain and disc degeneration (e.g., smoking). Psychologist Dr. Paul Block then discussed the Role of Psychological Factors in Work Performance and Health. Dr. Block emphasized work and productivity losses due to stress and psychological issues, provided examples of workplaces that promote employee psychological wellness, and indicated relevance for those in the disability evaluation professions (e.g., impact of psychological issues on sustaining concentration, persistence, and pace). The morning concluded with the Awards Luncheon (co-sponsored by MedPlus), which highlighted the impressive contributions and achievements of several NADE members.



In the afternoon, Dr. Normal Gordon (from Brown University's Alpert Medical School) spoke about Multiple Sclerosis (MS). Dr. Gordon indicated that an MS diagnosis generally occurs between the ages of 20 and 50. MS is more common in women than in men, and environmental and genetic factors may predispose individuals to MS. Ms. Regina Schottel and Ms. Tai Venuti (from Allsup) then presented on the topic of Using Technical and Operational Innovations to Enhance the Claimant Experience. Ms. Schottel and Ms. Venuti provided information about the steps Allsup takes in assisting claimants with the Social Security disability process, and they referred attendees to more information about Allsup at the following web address: www.allsupinsider.com. The final presentation of the day was Mr. Thomas Paige's update on Disability Case Processing System (DCPS). He provided a comprehensive history and status regarding DCPS and reviewed the proposed timeline for beta site activities (the first release to begin in Idaho in 4/2012, followed by releases in 2013 in Illinois, Missouri, Nebraska, and New York). Mr. Paige referred us to the ODD DCPS website, which contains a great deal of information about DCPS: <http://co.ba.ssa.gov/odd/specialprojects/dcps/>. Regional Caucus meetings followed Mr. Paige's presentation.



On May 6, SSA Inspector General (IG) Patrick O'Carroll provided an update on current IG activities, and he included interesting videos regarding recent Cooperative Disability Investigations (CDI) findings. Afterward, Dr. John Parsons (of Brown University's Alpert Medical School) gave a presentation on PTSD in Veterans and Others. This was a very relevant and useful topic to conference attendees involved with military casualty cases. Finally, the conference concluded with Closing Ceremonies.

Those of us who attended the 2011 NADE Tri-Regional Training Conference were treated to an excellent conference location, an interesting and informative program, and great networking opportunities. Debi Chowdhury, Dr. Joseph Callaghan, Ann Rymski, and others in the Northeast Region are to be commended for their roles in planning and organizing this conference. It was wonderful to tour Newport, receive beneficial training, see old friends (and make new ones) in beautiful Newport, RI!



Are you Certified through NADE?

**Certification applications
are available on the NADE
website:
www.nade.org**

Or You May Contact The Professional Development Committee Chair

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Great Lakes Training Conference - Dearborn, MI May 2-4, 2011

"Motor City Momentum" Provides Variety of Topics

by Marty Marshall, NADE Past President, Michigan

WHAT DO SERVICE DOGS, organ donation, cochlear implants, obesity, quality and fraud have in common? ANSWER: They're all part of a NADE Training Conference program.

The GLADE (Great Lakes Association of Disability Examiners) Regional Training Conference, hosted by the Detroit subchapter of MADE (Michigan Association of Disability Examiners), was held in Dearborn, Michigan May 2-4, 2011. In addition to Michigan DDS staff, the 80+ attendees included NADE members from Illinois and Ohio, RADE (retiree) members, and several others involved with the Social Security and SSI disability programs. The conference theme, *Motor City Momentum*, was indicative of the variety and relevance of the agenda and the information presented.

Following the opening ceremony and welcoming remarks, representatives from PAWS (Paws With A Cause) described –and demonstrated –the many ways PAWS provides independence, dignity and self-esteem to people with disabilities by training dogs to become their hands, arms, legs and ears. Each dog is trained based on the specific needs of the individual he or she will be assisting. The program began by training dogs to assist individuals who were deaf or had limited hearing and has progressed to training them to assist people with balance or mobility problems, seizure disorders and more recently to help children with autism.

In keeping with NADE's commitment to organ and tissue donation, Dr. Michael Hagan spoke on behalf of Gift of Life Michigan. As an organ recipient himself he shared his story in a moving tribute to his donor and to donors and their families in general. Stressing the overwhelming need for donors and the importance of adding your name to the Organ Donor Registry, he urged advising your family of your wishes.

NADE has long supported expanding the number of Cooperative Disability Investigation (CDI) Units. William J Cotter, Special Agent in Charge from the Detroit Office of Inspector General, provided statistics and examples that support the need for additional CDI sites and demonstrate SSA program savings (more than \$122 million) through the CDI program.

The bedrock of any NADE conference is medical training and much of the program was devoted to this. Dr. Teresa Kwolan, Ph.D., CCA-A, Director of the University of Michigan Cochlear Implant Program, provided an interesting and informative discussion of the need for, and benefits of, cochlear implants. Additional medical sessions included presentations by the Executive Director of the Williams Syndrome Association, representatives from NAMI (National Alliance for Mentally Ill) and Dr. Arrey-Mensa from the Asthma Allergy Immunology Institute.

Florine Mark, the leading U.S. franchise holder of Weight Watchers International, in sharing her life story stressed the importance of "Talking ToThe Mirror" and deciding each morning for at least that one day to think positively and make healthy choices.

The Chicago Regional Office has traditionally been supportive of NADE and GLADE. In keeping with that tradition Mark Moskop, Director of the Center for Disability, and Todd Brueshoff, OQP Field Site Deputy Director, provided an update on a number of disability program issues, including various OQP studies and the very significant budget/hiring/travel restrictions.

No conference would be complete without recognizing the contributions of those members who go "above and beyond". Although the Great Lakes Region has several members who would qualify, those recognized this year were:

Chapter Award –Michigan Chapter
Great Lakes Regional Award—Mimi Wirtanen (MADE)
Disability Program Administrator Award –Charles Jones (MADE)
Support Staff Award-Lynda Wilson
Disability Supervisor Award- Clifton Hammon
Outstanding Member award –Tom Ward (MADE)
Rookie of the Year Award –Katherine Nondahl

Membership awards for the largest number increase went to Ohio (first place) and Michigan (second place). Awards for the largest percentage increase went to Minnesota (first place) and Ohio (second place).



Liz Smith-Yeats has volunteered with Paws With A Cause for eight years, and has raised four foster puppies. For three years, she and PAWS Demonstration Dog "Sirius" have been visiting schools and organizations, educating and informing children and adults on disabilities and the ways that an assistance dog can enhance independence.



Glade Award recipients (or representatives) Top from left: Kathy Full (IADE), Mimi Wirtanen (MADE), B. Williams (IADE), Charles Jones (Director Award-MADE), Ellen Cook (for MN member award) Bottom from left: Tom Ward (Outstanding Member-MADE), Claudette Benser GLADE President (received Blue Ribbon Award), Marcia Shantz (Chapter Award-MADE).



Go Green with NADE!!

Contact Publications Director Donna Hilton to receive notification when the Advocate is posted online. Faster than postal delivery, photos in color, and save NADE some green!

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Certification Updates

from Ellen Cook, Professional Development Chair



THE FOLLOWING MEMBERS have been recently
Certified as Disability Professionals under NADE's
Certification Program. Congratulations to:

Name	State	Certified Until
Angela R. Bennett	MO	Dec 2013
Ellvan D. Markley	MO	Feb 2014
Lindsey Struempf	MO	Feb 2014
Julie Kujath	MO	Feb 2014
Sherry Sheely Blythe	CO	June 2014
Jayne Frakes	CO	June 2014
Lynne H. Reynolds	CO	June 2014
Joseph D. Moore Jr.	CO	June 2014
Estela Fitzpatrick	CO	June 2014
Christine A. Huntley	CO	June 2014
Alan Ketelhohn, M.D.	CO	June 2014
Laurel R. Provenza	CO	June 2014
David Brown	ID	June 2014
Jerry Olsen	ID	June 2014
Lawrence Shaw	ID	June 2014
Peggy S. Gren	ID	June 2014
Catherine Scott	ID	June 2014
Bobbi Smith	ID	June 2014
Laura L. Ridge	ID	June 2014
Tracey Myers	ID	June 2014
Kevin D. Marlow	ID	June 2014
Vickie Westmoreland	ID	June 2014
Joline K. MacDonald	ID	June 2014
Jean Ashby	ID	June 2014
Janet Loving	ID	June 2014
Barbara Ferrier	IL	June 2014
Lee E. Gonzalez, M.D.	IL	June 2014
Coreen Healy	IL	June 2014
L. Susan Rebman	IL	June 2014

Name	State	Certified Until
Patricia Moffett	IL	June 2014
Tanya J. Wilson	IL	June 2014
Virgilio Pilapil, M.D.	IL	June 2014
David Lim	OH	June 2014

These members have successfully met the
requirements for Re-Certification as
Disability Professionals.

Name	State	Certified Until
Robert Silverman	IL	June 2014
Pamela Conley	IL	June 2014
Susan Reichart	IL	June 2014
Ellen Cook	IL	June 2014
Andrea Prosperini	IL	June 2014
Erin Vincent	IL	June 2014
Patty Varner	IL	June 2014
Nancy Tucker	IL	June 2014
David Charles	IL	June 2014
Mary Elizabeth Livingston	IL	June 2014
Robbie Johnston	IL	June 2014
Clifton D. Hammon	IL	June 2014
Rodney Roth	IL	June 2014
Michael H. Borek, DO	DE	June 2014
Elizabeth C. Jenkins	ID	July 2014
Karen S. Beyer	WA	July 2014
Clifford I. Gordon, EdD.	RI	July 2014
Lisa Varner, PhD.	SC	July 2014

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**Los Angeles, California
August 28-September 1**



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Wilshire Grand Hotel
Los Angeles, California
August 27 – September 1, 2011

SATURDAY, August 27

9:00 am – 6:00 p.m. Conference registration
9:00 am – 10:00 pm **2010-2011 NADE Board of Directors Meeting**

1:30 pm **Introduction of Candidates for NADE Executive Offices**

1:45pm **SSA Disability Policy Update**
Art Spencer, Associate Commissioner,
Office of Disability Programs

SUNDAY, August 28

9:00 am – 7:00 pm Conference registration
6:00 pm – 7:00 pm First Time Attendees Meet & Greet
Marty Blum, Past NADE President
Anne Graham, Past NADE Secretary

2:45 pm **View From "The Hill"**
The Honorable Xavier Becerra, Ranking Minority Member,
Subcommittee on Social Security, Committee on Ways &
Means, US House of Representatives

7:00 pm – 9:30 pm **NADE Presidents' Reception**
(Sponsored by MEDPRO)
Entertainment provided by Korean Drums

3:45-4:15 pm *Networking*

4:15 pm **Breakout Sessions:**
- **Professional Relations Officers**
- **DDS Support Staff**

MONDAY, August 29

7:00 am – 9:00 am Continental Breakfast
(Sponsored by MSLA)
8:00 am – 4:00 pm Conference registration

8:00 am **Opening ceremonies**
Color Guard

"America" sung by Malcolm Stoughtenborough,
Oklahoma DDS
Welcoming Speakers:
Esther Rojas, Los Angeles DDS North Branch Chief

Eva Lopez, Deputy Director, DDS, California

Pete Spencer, SSA Regional Commissioner,
San Francisco

8:30 am **NADE President's Address**
Andrew Martinez, NADE President

9:00 am **SSA, View From the Top**
The Honorable Michael J. Astrue, Commissioner,
Social Security Administration

10:00 am *Networking*

10:30 am **"Yes, We Can"**
John Brenkus (ESPN) and Rudy Garcia-Tolson,
Para-Olympic Gold Medalist - Book signing by
John Brenkus will follow

12:00 – 1:30 pm **Council of Chapter Presidents Luncheon**
All others on your own

- **DDS Case Adjudication Process**
Childhood Cases (Part I)
Paulette, Harar, M.D. MPH, Pediatrics,
DDS Medical Consultant, California
Paul Balsom, M.D., Child Psychiatry,
DDS Medical Consultant, California

- **Different Psychological Tests & Their Interpretation** - Colette Valette, Ph.D.

- **NADE Corporate Members**

5:00 – 6:00 pm NADE Regional Caucuses

TUESDAY, AUGUST 30

7:00 – 9:00 am Continental Breakfast
(Sponsored by Allsup and Med Plus
Disability Evaluations, Inc)

8:00 am – 4:00 pm Conference Registration

8:00 am **DCPS: A Report of the Continuing Progress Toward Creating a Modern Case Processing System**
Tom Paige, South Carolina DDS Administrator
Doug Willman, Nebraska DDS Administrator

9:00 am **Gotcha! Identifying Fraud and Waste in the Disability Program**
Patrick O'Carroll, Inspector General,
Social Security Administration





10:00 am – 10:30 am *Networking*

10:30 am **Occupational Information Development Advisory Panel (OIDAP)**, Mary Barros-Bailey, Ph.D. CRC

11:15 am **Multiple Sclerosis - Diagnosis, Treatment, Disability**
J. Scott Pritchard, D.O., DDS Medical Consultant, Oregon
DDS, NADE Medical Consultant Committee Chair

12:00 - 1:30 pm **NADE Board/DDS Administrators Luncheon**
All others on your own

1:30 pm **Government Accountability Office (GAO)**
Daniel Bertoni, Director, Education,
Workforce, and Income Security

2:30 pm **Vocational Training**
Tom Johns, SSA OQP Branch Chief,
Dallas Region

3:30 – 4:00 pm *Networking*
*(Sponsored by Hillside Medical
& Asian Certified Interpreters)*

4:00 pm **Breakout sessions**

- **Council of Chapter Presidents**
- **The Advocate Perspective to Disability Claims**
Mike Stein, Assistant Vice President of
Claims, Allsup
Mary Dale Walters, Senior Vice President of
Consumer Sales and Marketing, Allsup
- **Disability Hearing Officers**
- **DDS Medical/Psychological Consultants**
- **Speech & Language Issues including the effects of Multi-Linguality on Development of Speech** - Barbara Vasser, MS

5:00 – 6:00 pm **NADE General Membership Meeting, First Session**
All NADE members are encouraged to attend.

8:00 am **Current Outcomes in Long Time Survivors With HIV**
Cynthia Davis, Ph.D., Professor and Lifestyle
“Woman of the Year”

9:00 am **“Living Proof – Celebrating the Gifts that Came Wrapped in Sandpaper”**
Jana Samulski, Best Selling Author and Speaker
Book signing at break

10:00 am – 10:30 am *Networking*
(Sponsored by California Care Medical Group)

10:30 am **DDS Administrators Perspective**
Vicki Johnson, Colorado DDS Administrator,
President, National Council of Disability
Determination Directors (NCDDD)

11:00 am **Breakout sessions**

- **Dolls of Hope – Make a doll for HIV orphaned children around the world**
Cynthia Davis, Ph.D., Professor and
Lifestyle “Woman of the Year”
- **Functional Aspects of Adult Mental Claims, A Look into Part B of the Mental Listings**
Robert Brooks, M.D., DDS Psychiatric
Consultant, California
- **How to Plan a Conference**
Gary Rosenberg, CPM, Professional Meeting
Planner and Instructor
- **Childhood Case Adjudication (Part II)**
Paul Balsom, M.D., DDS Psychiatric
Consultant, California DDS
- **Disability Examiner (to be announced)**
- **Functional Aspects of Cardiology**
Harvey M. Estrin, M.D., Cardiology Consultant,
California DDS

12:00 – 2:00 pm **NADE Awards Luncheon**
(Sponsored by QTC)

WEDNESDAY, AUGUST 31

7:00 – 9:00 am Continental Breakfast
(Sponsored by IMA and Tri-State Medical)

8:00 am – 4:00 pm Conference Registration



“The Homeless Veteran”
The Honorable Robert (Bob) Filner, Ranking
Minority Member, Committee on Veterans
Affairs, US House of Representatives

Agenda, continued on next page

Award Luncheon continued:

Presentation of Awards

Lorenzo Moultrie, NADE Awards Chairperson
Andrew Martinez, NADE President

2:00 pm "Wounded Warriors"

Richard Dorsey, M.D., MBA, QTC Psychiatrist

3:00 pm – 3:30 pm Networking

3:30pm Homeless Program

Linda Rodriguez, L.C.S.W., Director of the
Benefits Entitlement Services Team (BEST)

Dr. Dennis Bleakley, Internist, Medical
Consultant BEST Program

Grace Akra, Psychiatrist, Staff Psychiatrist
BEST Program

Bjoren Petersen, M.A., Case Manager
BEST Program

Chris Mack, Lead Outreach Worker
BEST Program

Homeless Consumer (to be announced)

4:30 – 6:00 p.m. NADE General Membership Meeting, Second Session

THURSDAY, SEPTEMBER 1

7:00 – 9:00 am Continental Breakfast

8:00 am SSA Disability Operations Update

Linda Dorn, Associate Commissioner,
Office of Disability Determination

9:00 am Childhood Autism

Bhagwan A. Moorjani, M.D., Pediatric neurology

10:00 – 10:30 am Networking

10:30 am "After the Game Is Over"

Earl Cooper, M.D., DDS Medical
Consultant, California DDS

11:30 am – 12:00 pm

Passing of the Gavel and Closing Ceremonies

12:00 – 1:30 pm Lunch, on your own

1:30 – 7:00 pm 2011-2012 NADE Board of Directors "New Board" Meeting

SOCIAL ACTIVITIES CALENDAR

SATURDAY

7 - 10 pm

August 27th

Hospitality Suite

(Sponsored by the Los Angeles Chapter)

SUNDAY

12:00 pm

August 28th

Trips to Hollywood on the Trolley - Noon
(Meet in Lobby)



SUNDAY

7 - 9:30 pm

August 28th

President's Reception - Ballroom

(Sponsored by MEDPRO)

7 - 11 pm

Hospitality Suite

(Sponsored by the Los Angeles Chapter)

MONDAY

7 - 11 pm

August 29th

Hospitality Suite-

(Sponsored by the Los Angeles Chapter)

TUESDAY

7 - 11 pm

August 30th

Hospitality Suite

(Sponsored by the Pacific Region)
and

Dodgers vs. Padres
meet in lobby, time to be announced



WEDNESDAY August 31st

12:00 – 2:00 pm NADE Awards

Luncheon

7 - 10 pm

GROOVY" -
60's Theme Party



7 - 11 pm

Hospitality Suite -

(Sponsored by the Ohio Chapter)



2011 National Conference Registration Form

August 27-September 1, 2011

Co-Sponsored by CA Dept. of Social Services and NADE-LA

NAME:	<input type="text"/>	<input type="text"/>
	(first name)	(m.i.)
ADDRESS:	<input type="text"/>	NADE POSITION: <input type="text"/>
	<input type="text"/>	NADE CHAPTER: <input type="text"/>
	<input type="text"/>	PHONE: <input type="text"/>
E-MAIL ADDRESS:	<input type="text"/>	

Registration Fees**Fee Summary**

Please indicate the number of people in each category, as a whole number.

All Days	NADE Members - \$175	<input type="text"/>	@ \$175
	Non-Members - \$200	<input type="text"/>	@ \$200

Early registration ends 6/30/11. On or after 7/1/11 fees will be \$200/member, \$225/non-member

Please indicate the number of people in each category, as a whole number.

Daily:	NADE Members	Mon.	<input type="text"/>	Wed.	<input type="text"/>
	\$50 per Day	Tues.	<input type="text"/>	Thurs.	<input type="text"/>
	Non-Members	Mon.	<input type="text"/>	Wed.	<input type="text"/>
	\$75 per day	Tues.	<input type="text"/>	Thurs.	<input type="text"/>

Early registration ends 6/30/11. On or after 7/1/11 daily fees will be \$65/member, \$85/non-member

Conference Events Requiring Registration**# Persons**

Fees for these excursions include transportation

Sunday, August 28th - Hollywood Trolley Tour[\(more info\)](#)

A 3 hour Double Decker bus tour of Hollywood, \$25

Tuesday, August 30th - Dodgers vs. Padres[\(more info\)](#)

A group trip to Dodger Stadium, \$20 (includes game ticket and transportation)

Wednesday, August 31st - Awards Luncheon[\(more info\)](#)

Donated by QTC - Registered conference guests, free. Additional Guests, \$35/ea

Sunday August 28th - President's Reception[\(more info\)](#)

Dodgers vs. Ariz. Diamondbacks. \$45/person includes game ticket, transportation and food.

Total Conference Fees - Including Optional Items and Excursions**Make Checks Payable to: NADE CALIFORNIA**

Send printed registration form and payment to:

NADE CALIFORNIA

14431 VENTURA BLVD., BOX #293

SHERMAN OAKS, CA 91423

***If you intend to bring a banner please contact: David.M.Boelke@ssa.gov ***
Registration will not be finalized until payment received.

**Commissioner Astrue's Push to End Furloughs
SW/Great Plains , from page 1**

The DDS accuracy rate has increased from 94% to 98% over the last decade. The Disability Case Processing System contract was recently awarded, and Idaho starts with DCPS in April 2012. He hopes the program will be able to make improvements faster with one processing system (DCPS). Both SSA and Mr. Astrue himself has pushed those in policy to update all 14 medical listings, strongly advocating that these be revised every 3 to 5 years. Mr. Astrue also believes in the Compassionate Allowance Program which has allowed benefits to people as quickly as possible. He has also advocated on updating the Dictionary of Occupational Titles (D.O.T.), first developed in 1938 with the last significant update in 1979. He states that SSA is moving to a state of the art Information Technology (I.T.) platform with a new computer co-processing center up and running in North Carolina as a backup for Baltimore.

Commissioner Astrue has been firm in his approach with governors on the issue of furloughs of state DDS by reminding governors that the DDS is 100% federally funded. He received a letter from California Department of Social Services John Wagner dated 03/28/11 stating furloughs were implemented as cost cutting and no furloughs were in the 2011-2012 budget in California. An end to furloughs in California may lead to cessation of furloughs in other states as California was the first to furlough DDS.

It is the intention of Commissioner Astrue that the state DDS be treated as an equal partner of the Field Office. SSA continues to try to make the work process easier, such as eliminating step 4 and pushing for Single Decision Maker (SDM). Commissioner Astrue thanked the Extended Service Team (E.S.T.). Oklahoma is one of the four states participating in the EST. These teams were designed and have worked extremely well in handling ODAR and DDS backlogs.

Commissioner Astrue acknowledged the mounting concerns regarding the disability process and, in particular, fraud involving treating physicians, abuse of the childhood disability program, and issues involving Medical Improvement process for CDRs. Due to the differences in rules at the DDS level and those at the hearing level, it is often impossible to remove some beneficiaries from the rolls when they are reviewed for medical improvement. These are all issues to hopefully be addressed in the future of this program.

The Disability program is over one half of the entire SSA budget and Congress tends to forget that; many members of Congress do not understand the disability program. Continued support from NADE helps enable our Congress members to better understand the SSA disability program; therefore, better understanding the needs of the state DDSs.

Associate Commission of the Office of Disability Determinations (ODD) Linda Dorn presented to our conference stating that her new role is to support the DDS. Ms. Dorn came from the Michigan DDS, starting as a disability examiner, last working there as the administrator. She thanked the audience for our professional dedication, commitment to improving services for the disabled and for our voice for today and the future disability process. Ms. Dorn indicates the DDS landscaping is changing with opportunity for new thinking, opportunity for flexibility & adaptability as well as opportunity for creating the future. Ms. Dorn also reported hopes for getting some more overtime for the DDS in the near future. As a result of the 3.4% increase in workloads, processing time and total pending have risen while quality and allowances has slipped minimally at both the initial and reconsideration levels. SSA and the DDSs have experienced attritions of 6% and 10.4% respectively. While the increased workload creates more work for the remaining, it has given the DDSs opportunities to share workloads, triage critical workloads, support, and help service delivery to our claimants.

NADE President Andrew Martinez reported that a delegation of NADE officers went to Washington DC in April to meet with Congress. The NADE team participated in 21 meetings with Congress and other disability partners. NADE presented to Congress our top issues for 2011 including the following:

- Continued support for a unified, or single, process for performing disability evaluations across the nation.
- Continued support for appropriate level of funding for SSA and DDSs to ensure that sufficient resources, including staffing levels and funds to expand SSA's IT initiatives, purchase medical evidence of record (MER) and consultative examinations (CE's), are available to process the increasing workloads.
- Continued support for improvements in customer service, including improvements in processing time and significant reductions in pending backlogs at the initial, reconsideration and hearing levels. Furloughs of DDS employees should be eliminated.
- Continued support for a national roll-out of the Single Decision-Maker (SDM) model, coupled with the establishment of national standards for qualifications of Disability Examiners to become SDMs. NADE seeks the enhancement of the role of the DDS Medical Consultant as a true consultant, especially on the more complicated disability cases.

- Continued support for eliminating the need of disability decision makers having to consider Step 4 in Sequential Evaluation when the claimant would still be a denial at Step 5. Continued support for a reduction in the 15-year relevant vocational period. Either and/or both of these changes would expedite case processing, save administrative costs, save processing time and aid in reducing the backlogs of claims.
- Continued support for Disability Program Integrity initiatives, including revisions in the Continuing Disability Review (CDR) process and expansion of the Continuing Disability Investigation (CDI) units.

Nebraska DDS Administrator Doug Willman spoke about the advancements of the Disability Case Processing System (DCPS) as of this time. Doug has made 21 presentations at NADE Conferences. The DDS has had an essential role since the inception of DCPS. This new processing system will replace the five existing legacy systems with one common system for use by all states as well as federal components. This modern system will have graphical presentation, radio buttons, pop-up menus, context sensitive help keys, cut & paste/drop & drag option along with easy access to medical records. DCPS will function much like the Internet does. Lockheed-Martin is the contractor that was chosen for this project. This company has a long history and familiarity with SSA systems and has developed comparable projects.

The test pilots in this system are called beta sites. Five states have been chosen to be beta sites: Idaho, Nebraska, Missouri, Illinois and New York. The Idaho DDS will be the first beta site with anticipated start date in April 2012, followed by Illinois in October 2012, Missouri in February 2013, Nebraska in April 2013 and New York in July 2013. The hope is that rollout will begin in 50% of the DDS by April 2014 with legacy systems finally being retired by June 2016. For more information about DCPS, visit their website at: <http://co.ba.ssa.gov/odd/specialProjects/dcps/>. This website contains vast information about this new case processing system that is a step into the future of DDS.

Mrs. Johanna Sanchez presented information about Sabolich Prosthetics. Mrs. Sanchez designs prosthetics. She reported approximately two (2) million people are living with limb loss: 54% of these due to diabetes and vascular impairments, 45% of these due to trauma and 1% for other reasons. People with diabetes take longer to heal after receiving prosthetic, in turn taking longer to determine the function level of the prosthetic device. The estimated cost for a prosthetic foot is \$17,000 while a computerized sea leg runs anywhere between \$45-60,000.

An amputee goes through a two-stage prosthetic program. The first stage is the preparatory prosthesis, which is the first prosthesis a patient will use after his/her amputation. This device will help them walk again and is typically used for 4-6 months following the amputation. Once a patient's residual limb has stabilized, a definitive prosthesis is prescribed at stage two. The average life span of a definitive prosthesis is from 3 to 5 years.

Lisa Fortier gave a brief presentation about Leadership. Mrs. Fortier is the Director of Human Resource Development for the Oklahoma Office of Personal Management. Mrs. Fortier describes leadership as a choice, not a position. She asked for characteristics of a good leader, among which were: compassionate, trustworthy, good listener, integrity, knowledgeable, fair/positive attitude, leading by example, not expecting the impossible and good communication. Being a good leader takes spirit, mind, heart and body. The four imperatives of great leaders are inspiring trust, clarifying purpose, aligning systems and unleashing talents.

Ms. Rene Damn, MS, PT discussed the strengths, challenges and need of support for Autism. She presented information about the Oklahoma Autism Network. The Oklahoma plan to educate/inform about autism can be found at <http://okautism.org/oan/the-oklahoma-plan/>. Autism is described as a group of related brain-based disorders that affect a child's social and communication skills as well as behavior. The hallmark of autism is impairment in social interaction skills. A diagnosis of autism can be given as young as 2 years of age.

Autism, a type of Pervasive Developmental Disorder, is an impairment in social skills, language and communication disorder with repetitive interests and activities with an onset prior to 36 months of age. Autism is now the second most common developmental disability occurring in appropriately 1 out of 110 children. At this time, appropriately 1.5 million people in the United States have been diagnosed with autism at a rate of 4:1 boys versus girls. According to the Autism Society of American, autism is increasing at a rate of appropriately 10-17% per year. Early intervention is essential in helping children with autism function in society. Every child with autism is very different and must be treated as an individual. Co-morbid conditions include epilepsy, bipolar, anxiety and depression. Some obstacles to successful employment for an autistic person include interaction/communication difficulties and deficits, social difficulties including inappropriate hygiene and grooming, difficulty following or understanding social rules and activity inappropriately with the opposite sex. More information about autism can be found at Autism Society of American at <http://www.autism-society.org/site/PageServer>.

Mrs. Sheila Everett is currently the Deputy Associate Commissioner for the Office of Disability Programs (ODP). She was the Mississippi DDS administrator at one time. She understands and supports the value of NADE. Mrs. Everett reported a 20% reduction of

Continued on next page

"The Many Faces of Lupus"
SW/Great Plains , from page 15

staff at OCDP in the past year. She reported the ODP vision of Disability Policy includes Linking Policy with Technology; Policy Simplification and Unification; and Capacity and Strategy—Increased workload. Some of the technological advances SSA has implemented are:

eCAT: this is a policy-compliant web based tool guiding uses through the sequential evaluation process, aides users to document, analyze and adjudicate for detailed case explanation. Release 7.0 will be in August 2011.

DCPS: ensures policy-compliant tool, supports user/system requirements and implementation.

RPC: has processed over 3,500 case to date, providing national consistency and identifies difficulty policy issues for clarification or change including FTC, Age as a vocational factor, medical equates, ability to adjust to other work, MSO desk guides

ePFS (electronic Policy Feedback System): web-based tool to analyze decisional trends using case data from DDS and ODAR.

Electronic 827: medical community feedback has been very positive.

H.I.T. (Health Information Technology): accelerating adoption of electronic health records by medical partners. Expansion to 13 new partners by end of FY 2011. Continuing enhancements to usability - examiner feedback is critical.

E.R.E. (Electronic Records Express): all VA Medical Centers are now directed to respond for medical records requests through ERE.

Policy Simplification and Unification has addressed expediting vocational assessment (at steps 4 and 5 of sequential evaluation), MSS forms, updates to medical listings, and the introduction of Compassionate Allowances. By July of 2011, one hundred (100) conditions will have been identified as Compassionate Allowances.

The policy issues which are being expanded include Military Casualty cases being processed at TERI cases, joint effort with VA/ Department of Defense to incorporate SSA Disability criteria into single collaborative exam (SCE), and online training case studies. There are currently 49 cases available online, providing adjudicators with case examples, which supplement adjudication training, enhance skills in analyzing and adjudicating claims and focus on efficient development practices.

SSA has an ongoing task to handle ever-increasing workloads. The Capacity & Strategy group is researching expansion of Acceptable Medical Sources to add nurse practitioner (NP) physician's assistant (PA) and licensed social worker (LSW) in the future.

Other Presentations

Craig Carson, MD spoke at the conference about "The many faces of lupus" referring to the many ways in which lupus affects people with the diagnosis. Lupus is an auto immune and systemic inflammatory disease that affects more females than man at a ratio of 9:1. There are possible environmental triggers of Lupus including ultraviolet light, infection, antibiotics, extreme stress and drugs. Drugs that induce Lupus include Hydralazine, Procainamide, Isoniazide and Chlopropazine. Signs of inflammation include pain, heat, redness and swelling. Measures of inflammation are Erythrocyte Sedimentation Rate (ESR), C-Reactive Protein (CRP) and Complement (C3, C4, CH-50). Lupus manifestations are rashes, arthritis, photosensitivity, oral/nasal ulcers and nephritis. The common symptoms of Lupus are arthralgias, fever, arthritis, fatigue, skin rash, anemia, kidney problems, pleurisy, butterfly rash, sun sensitivity, Raynaud's, seizures, Sjogren's and mucosal ulcers. Other symptoms of Lupus include weakness, fatigue, weight loss, hair loss, myalgia-fibromyalgia, swollen glands, lack of appetite, abdominal pain, mood changes and memory loss.

As there is no cure for Lupus, treatment to consider is education, sun avoidance, rest, exercise, diet and medications. It is very important that people with Lupus get enough rest, at least 8 to 10 hours per night and 20-minute rest breaks during the day. Physicians will often prescribe sleep aids to their patients with Lupus. Drug therapy for Lupus helps to reduce inflammation, reduce abnormal immune response and treat symptoms. Common prescription medications for Lupus include NSAIDs, Anti-malarials (Plaquenil, Quinacrine, and Chloroquine), steroids, DMARDs (Methotrexate, Imuran, Arava, Cellsept) and biologics. While drug therapies are effective in helping control the symptoms of Lupus, they all cause some unattractive side effects. Problems with steroids include but are not limited to weight gain, moon face, acne, bruising, osteoporosis, hypertension, mood swings, insomnia, diabetes, infections, and stomach ulcers. NSAIDs also have some side effects that make people hesitate to take these, including dyspepsia, gastritis, ulcers, bleeding, cardiovascular problems, headaches, and drowsiness, and bruising, fluid retention, liver and kidney problems. While NSAIDs can have the above effects on some users, these medications are prescribed to relieve joint and muscle pain, reduce joint swelling, chest pain pleurisy and headaches. Due to the many "faces" of Lupus, physicians have difficulty in diagnosing and treating this disease.

Jim Bouye from the Cooperative Disability Investigative (CDI) Unit provided current information about the future of the CDI program. Several agents with Oklahoma's newly established Cooperative Disability Investigative Program (CDI) presented to the group. Always a crowd pleaser, video surveillance was viewed.

The CDI (Continuing Disability Investigation) unit was developed in 1997, as a pilot program. The CDI's mission is to obtain factual evidence sufficient to resolve questions of fraud in the SSA disability program. The units investigate suspicious claims, and third party facilitators to fraud. The CDI provides evidence of material facts to state DDS agencies and also pursue available remedies. Available remedies include criminal prosecution, civil prosecution, civil monetary penalties (up to \$5,000) and administrative actions (allowance, denial, cessation, adverse reopening and administrative sanctions). This supports SSA's strategic objective to prevent fraud and erroneous payments and improve debt management.

The CDI is made up of many counterparts. On the SSA level, it includes the Office of Public Service of Operations Support (budget/logistics), Office of Disability Determinations and the Office of the Inspector General. On the state level, the agencies involved include state and local law enforcement agencies and, of course, the DDS!

An interesting fact that was shared, in 80% of cases sent to the CDI, the claimant is already a felon.

Michael Schwartz, MD discussed chronic pain management describing chronic pain as pain signals that generate for no apparent reason and can become intensified while pain-relieving mechanisms can be defective or deactivated. The cost of pain with related treatment (including medical expenses, lost wages and decreased productivity) is in excess of \$100 billion per year with chronic pain affecting approximately 90 million Americans every year.

Types of pain include neuropathy, viscera nociceptive (deep referred pain), acute nociceptive (cuts and burns) and inflammatory/joint pain. Medical management of this pain can be through pain coaching, sleep evaluation, rehabilitation, pain psychologist, life counseling, and pharmacology. Interventional techniques mostly commonly include epidural injections (ESI), verbebroplasty, BOTOX injections, fact injections, medial branch blocks, spinal cord stimulators, intrathecal pumps, sympathetic blocks, neurolytic blocks, trigger point injections and radiofrequency ablation. Non-interventional techniques include pharmacological, physical and occupation therapies, physical modalities, nutritional and behavioral intervention including cognitive behavioral therapy (CBT) and acceptance & commitment therapy (ACT). Medication options include opioid and non-opioid adjuvants. The goals of medication management of chronic pain are to improve quality of life (improve functioning physically and emotionally), optimally control/contain the daily pain, fewest adverse side and cognitive side effects. Use of opioids is regulated under federal and state laws to safeguard physicians and patients taking these medications. Every person reacts differently to chronic pain and different medications or combinations of medications work differently for these people.

Jason Price, MS, CRC, briefly spoke about his experience with the Ticket to Work program which has shown great success. Jason has cerebral palsy and was on SSI. He now works helping others on SSI return to work through the assistance of Vocational Rehabilitation (VR). The Ticket Program is part of the Ticket to Work and Work Incentives Improvement Act of 1999 – legislation designed to remove many of the barriers that previously influenced people's decisions about going to work because of the concerns over losing health care coverage. Through this program SSA provides funding to VR which assists persons with disabilities in finding employment. Funding from disability-related grant opportunities is available to employers to enhance the implementation of the Ticket to Work program. There are many employers in this Employers Network in the state of Oklahoma and across the country. More information is available at: <http://www.yourtickettowork.com/>

As part of the *National Donate Life month*, **Anthony Sebastian, MD** described *Transplantation: Yesterday, Today and Tomorrow*. Dr. Sebastian gave an interesting history about organ transplants and described the most recent advances, such as hand and face transplants.

(Full coverage of this presentation will be in the Fall issue of The Advocate.)



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NADE Annual Membership Contest Looms

by Donnie E. Hayes, Membership Director

RECRUITMENT FOR NEW members should be ongoing all year. However, there are certain times of the year that some chapters really put a push into recruitment of new members. NDPW was one of those perfect times to put a real push on not only for recruitment of new members but also retention of current members. I hope most if not all of you used your NDPW celebrations as a time to recruit new members and remind current members to renew their membership.

The NADE National Training Conference is just around the corner in August 2011. During the conference, cash awards are given for first and second place chapters in each size category: large, medium and small chapters based on percentage increases in membership over the past year. Please take advantage of recruitment materials on the NADE website. In addition, every chapter is eligible for a NADE Membership recruitment grant once a year. Chapters are encouraged to apply for these grants.

NADE is the only professional organization that is designed specifically for Disability employees. All individuals involved in processing and adjudicating disability claims or interested in the disability process are welcome to join.

I hope to see you all at the NADE National Training Conference in LA in August.

Candidate for Office



Tonya M Scott Candidate for Secretary 2011-2012

I would like to take the opportunity to announce my candidacy for the office of NADE Secretary for 2011-2012.

I have served as NADE Secretary for the last three years. Since joining the NADE Board in September, 2008, I have grown in wisdom and knowledge. I have successfully fulfilled the duties in which I was charged. I have truly enjoyed the time that I have served and ask for your support and vote that I may continue to serve you.

I started working for the Georgia DDS October, 2000. I joined NADE in April, 2001. I have continued to strive to be an active, productive member in my local chapter. I have served on various committees on the local level (Community Services, Program/Social, Ways and Means, and Membership), as well as on the Regional level. I served as the Secretary/Treasurer of the Southeast region for the 2006-2007 year. I served as the treasurer for our local chapter for two years, 2006-2008. I am currently the President Elect and Membership Chairperson of my local chapter. I was awarded the E B Agnor Award for Adjudicator of the Year in 2006 and I was 2009 Nominee for the GADE Regional Service Award.

I have benefited greatly from the NADE training opportunities. I have enjoyed attending and meeting other members. My involvement with the local chapter of GADE and with NADE activities/training has greatly benefited me in my ability to serve the claimants more effectively. I look forward to the opportunity to continue serve NADE and will dedicate the time required to perform the duties of secretary.

I respectfully request your support again.

Thank you,
Tonya M Scott

Gold Corporate Member

**Stanley W. Wallace MD
PO Box 2059
Suwanee GA 30024**

Internist/Cardiologist

Thanks to MO DDS for this Quiz**Questions for Neurology Word Search**

Note: There are four answers below that involve two words each. In the Word Search, there is not a space between the two words.

- 1) To satisfy listing 11.02, seizures must occur more frequently than once a month, in spite of at least _____ months of prescribed treatment.
- 2) Generally speaking, _____ or more exacerbations in a year which prevent work for 1 month or more will meet listing 11.09.
- 3) Adjudication can be deferred for as long as _____ months in TBI cases.
- 4) Amyotrophic Lateral Sclerosis is also known as _____ Disease.
- 5) True or False: Benign brain tumors are evaluated in body system 13?
- 6) Generally speaking, headaches which occur more than one time a week for 3 months will _____ listing 11.03.
- 7) CVA's and TBI's are initially deferred for _____ months after occurrence.
- 8) Abnormal and slow movements as well as sluggish physical and mental responses is known as _____.
- 9) Damage to the Peripheral nervous system is called _____.
- 10) An abnormal sensation, burning, prickling feeling is called _____.
- 11) This disease is caused when the myelin sheath that protects and insulates the nerves of the brain and spinal cord is destroyed. _____.
- 12) The degenerative disorder of the central nervous system that impairs motor skills, cognitive processes and other functions including tremors, rigidity and slowness of movement. _____ Disease.
- 13) Listing 11.18 can be equated if a cerebral trauma has resulted in a non-medically induced _____ for 30 days.
- 14) This neurological disorder is one that occurs in infancy or early childhood and permanently affects body movement and muscle coordination. There is no known cure but it does not worsen over time. _____.
- 15) This is a group of 30 genetic diseases first seen in infancy thru middle age and is characterized by weakness and degeneration of the skeletal muscles that control movement. _____.

Neurology Word Search

(Words can be forward, backward, up, down and diagonal)

E	E	P	Y	I	E	Y	E	H	S	E	O	T	R	I	G	E
A	T	I	H	T	O	E	T	I	E	H	D	A	Y	U	O	E
O	S	G	P	A	R	K	I	N	S	O	N	S	H	W	S	T
S	I	S	O	R	E	L	C	S	E	L	P	I	T	L	U	M
T	R	B	R	A	D	Y	K	I	N	E	S	I	A	G	T	R
B	L	I	T	L	C	N	Y	X	S	B	T	F	P	U	U	E
S	N	T	S	E	S	M	Y	C	I	H	A	E	O	G	T	R
Y	H	L	Y	P	O	E	T	T	B	E	L	E	R	A	T	U
R	U	E	D	R	E	Y	T	I	O	L	L	S	U	K	S	T
R	L	E	R	T	B	E	H	A	C	O	Y	Q	E	R	Y	W
Y	S	L	A	P	L	A	R	B	E	R	E	C	N	R	X	R
I	X	A	L	O	U	G	E	H	R	I	G	S	O	E	K	R
A	Q	S	U	A	C	S	E	P	T	E	Y	L	S	M	C	E
O	D	K	C	S	E	Q	M	T	Y	R	O	T	S	A	A	N
E	A	I	S	E	H	T	E	R	A	P	U	E	I	S	R	O
R	E	O	U	I	N	O	P	Y	R	I	L	E	L	E	L	R
A	G	P	M	P	A	E	I	M	R	E	T	A	U	U	I	M

Answers will be posted to the NADE website

Welcome New Corporate Member Hanna Interpreting Services!

Who we are:

Hanna Interpreting Services is a fast growing agency serving the majority of California with quality and reliable interpretation services. The company was founded by Jennifer Hanna, a native Arabic speaker, who has been providing translation services to the county for nearly 10 years.

We specialize in providing services to state and federal government agencies in need due to the growing population of non English speaking residents. Our interpreters are objective, skilled and qualified, of whom can be trusted to overcome language and cultural barriers.

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For Questions or Comments:

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2972 Shady Poe St.
Spring Valley, CA. 91978
Contact: Jennifer Hanna, CEO
619-813-6136
info@hannais.com





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Sheila Jones
OAR Division President


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OFFICERS



PRESIDENT

Andrew Martinez
1599 Green Street #303
San Francisco, CA 94123
510.622.3385
Fax: 510.622.3385
andrew.martinez@dss.ca.gov
Team Manager



PRESIDENT ELECT

Tom A Ward
9841 S 6th Street
Schoolcraft, MI 49087
269.337.3509
tom.a.ward@ssa.gov
Professional Relations Officer



PAST PRESIDENT

Susan Smith
5781 Coldcreek Dr
Hilliard, OH 43026
614.438.1879
Fax 614.438.1305
susan.x.smith@ssa.gov
Disability Adjudicator III



SECRETARY

Tonya Scott
PO Box 2200
Stone Mountain, GA 30086
678.639.2411
Fax: 678.639.2450
tonya.scott@ssa.gov
Unit Supervisor



TREASURER

Sharon Belt
1500 Southridge Drive Suite 100
Jefferson City, MO 65109
573.526.2219
Fax 573.526.3788
sharon.belt@ssa.gov
Hearing Officer



REGIONAL DIRECTORS



GREAT LAKES

Jennifer Nottingham
781 Ficus DR
Worthington, OH 43085
614.438.1777
Fax 614.785.5049

jennifer.nottingham@ssa.gov



GREAT PLAINS

Patricia Chaplin
7545 South Lindbergh, Suite 220
St. Louis, MO 63125
314.416.2805
Fax: 314.416.2846
patricia.chaplin@ssa.gov
Disability Counselor II



MID-ATLANTIC

Leesa Chalmers
754 East Shannon Road
Bridgeport, WV 26330
304.624.0268
Fax 304.624.0235
leesa.chalmers@ssa.gov



NORTHEAST

Susan LaMorte
675 Joralemon Street A-10
Belleville, NJ 07109
973.648.7728
Fax: 973.648.2580
susan.lamorte@ssa.gov
Administrator of HR, Systems,
Budget & Bldg Management



PACIFIC

Joe Rise
23601 112th Ave SE
Apt A103
Kent WA, 98031-5400
206.654.7206
joe.rise@ssa.gov
Supervisor



SOUTHEAST

Sharon Summers
200 Athens Way
Plaza Tower II
Nashville, TN 37228
615.743.7618
Fax: 615.253.0015
sharon.summers@ssa.gov
Hearing Officer



SOUTHWEST

Mary Dumars
2920 Knight Street Ste 232
Shreveport, LA 71105
318.869.6497
Fax: 318.869.6406
mary.dumars@ssa.gov
Unit Specialist

CHAIRPERSON-COUNCIL OF CHAPTER PRESIDENTS



Jennifer Pounds

1004 Shae Court
Garner, NC 27529
800.662.1852 ext 6295
Fax 800.851.3065
jennifer.pounds@ssa.gov

APPOINTED DIRECTORS



LEGISLATIVE

Jeff Price
PO Box 243
Raleigh, NC 27602
919.212.3222 ext 4056
jeff.price@ssa.gov
Quality Assurance Specialist



MEMBERSHIP

Donnie Hayes
3301 Terminal Dr
Raleigh, NC 27604-3896
919-212-3222 ext. 4371
Fax: 888-222-5763
donnie.hayes@ssa.gov



PUBLICATIONS

Donna Hilton
1117 Sunshine Drive
Aurora, MO 65605
417.678.4001
Fax: 417.678.4538
drhilton@suddenlink.net
Disability Consultant

NADE Ad Hoc Committee

Support Staff Ad Hoc Committee

Tena Fleming
156 Rocky Ridge Drive
Helena, AL 35080
205.989.2100
Fax:
Tena.Fleming@ssa.gov

Chairs yet to be named:

PROFESSIONAL RELATIONS OFFICERS

SYSTEMS

NADE Committee Chairpersons

AWARDS

Lorenzo Moultrie
4054 Sandy Ridge DR
Columbus, OH 43204
614.438.1749
Fax 614.785.5066
lorenzo.moultrie@ssa.gov

ELECTIONS AND NOMINATIONS

Leola Meyer
106 Linfield Circle
Forest, MS 39074
800.962.2230 ext 5487
Fax 877.745.5458
leola.meyer@ssa.gov

MEDICAL CONSULTANT

J. Scott Pritchard D.O.
3150 Lancaster Dr. NE
Salem, OR 97305-1350
503.986.4962
Fax: 503.373.7202
scott.pritchard@ssa.gov

PROFESSIONAL DEVELOPMENT

Ellen Cook
4805 Greenbriar Drive
Springfield, IL 62711
217.741.8151
ellen.cook@ssa.gov

CONSTITUTION & BYLAWS

R. Todd Deshong
2226 Elliot Ave, #109
Seattle, WA 92121
206-654-7151
Fax – none
richard.deshong@ssa.gov

HEARING OFFICER

Kerry Vander Bloomer
2706 Burnock Dr.
Portage, MI 49024
269.337.3459
Fax: 269.337.3090
kerry.vander.bloomer@ssa.gov

NATIONAL DISABILITY PROFESSIONALS WEEK

Marcia Shantz
1134 Claremont St.
Dearborn, MI 48124
313.456.1604
marcia.shantz@ssa.gov

RESOLUTIONS

Ella E. Timm
811 E 10th Street, Dept 24
Sioux Falls, SD 57103-1650
605.367.5492 ext 108
Fax 605.357.5485
ella.timm@ssa.gov

CORPORATE MEMBER AD HOC

Barbara Young
The IMA Group
660 White Plains Road
Tarryton, NY 10591
800.245.4245 ext. 319
Cell: 518.527.8487
Vice President of Business Development

HISTORIAN

Susan LaMorte
675 Joralemon St, A-10
Bellevue, NJ 07109
973.648.7728
Fax: 973.648.2580
susan.lamorte@ssa.gov

NON-DUES REVENUE

Malcolm Stoughtenborough
11129 Springhollow Rd. Unit 126
Oklahoma City, OK 73120
405.419.2573
malcolm.stoughtenborough@ssa.gov

RETIREES

Anne Graham
1316 Glenmont Rd.
Baltimore, MD 21239
bluwindow@verizon.net

DDS ADMINISTRATORS/SSA LIAISON

Susan Smith
5781 Coldcreek Dr.
Hilliard, OH 43026
614.438.1879
Fax 614.785.5013
susan.x.smith@ssa.gov

LITIGATION MONITORING

Edie Peters-Ligouri
35 Van Ryper Place
Bellevue, NJ 07109
973.648.6983
Fax 973.648.3238
edie.peters-ligouri@ssa.gov

ORGAN DONATION/TRANSPLANT

Cynthia A. Henderson
9801 N Kelly Ave.
Oklahoma City, OK 73131-2433
405.419.2532
Fax 405.419.2757
cynthia.henderson@ssa.gov

STRATEGIC PLAN

Jerry Prior
3691 Bogota Drive
Westerville, OH 43081
614.438.1871
jerry.pryor@ssa.gov

Check the appropriate
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Who is This Robert and Why Are His Rules So Important? Or... You're Not the Boss of Me – Robert Is!

by R. Todd Deshong, Constitution & By-Laws Chair

ALL ORGANIZATIONS MUST CREATE RULES by which they operate. Some basic procedures and principles apply to all decision-making processes. Therefore, whether you are a family trying to plan an outing; a manager trying to lead workers; or an officer in an organization trying to conduct a meeting, you will need to use some of these procedures. These principles and procedures are referred to formally as parliamentary procedure. Traditionally in the US, Robert's Rules of Order have guided these procedures.



Parliamentary Procedure refers to rules that have evolved over time to facilitate the democratic transaction of decision-making in an organized group. The purpose of parliamentary procedure is to maintain some common sense and logic when dealing with group actions. These rules protect the rights of the majority to decide; the rights of the minority to be heard; the rights of individual members; and the rights of absentees. The main principle of parliamentary procedure is to maintain a careful balance of the rights of the organization as a whole, the rights of subgroups, and the rights of individual members. These procedures should be used to help, but not hinder the decision-making process of a group.

Prior to 1876, most rules were a mixture of complex systems that did not become a consistent general principle until U.S. Army Brigadier General Henry Martyn Robert published the compilation. His first edition was titled Pocket Manual of Rules of Order for Deliberative Assemblies, with the short title Robert's Rules of Order. The procedures prescribed by the book were modeled loosely after those used in the US House of Representatives with such adaptations as Robert saw fit for use in ordinary societies. His interest in these procedures began when he was chosen to preside over a church meeting. He further discovered that people from different areas of the country had very different views regarding what the proper parliamentary rules were. These conflicting views hampered organizations in their work. He then became convinced of the need for a new manual on the subject; he published a book of rules specifically designed for non-legislative organizations.

After becoming the NADE Constitution and Bylaws chairperson, I quickly realized that I had a lot to learn. As someone in charge of assisting with the maintenance of meeting efficiency, as well as integrity, I had to quickly refresh my parliamentary procedure skills. I reviewed several books on Robert's Rules of Order. These proved to be enormous volumes of information for every conceivable parliamentary tactic. They were somewhat overwhelming to say the least. I would, however, encourage everyone in a similar position to at least review and become familiar with parliamentary procedure. In fact, it is a good idea that all organizational members become familiar with these procedures. Whether you go to the bookstore to buy or library to check out the Robert's Rules of Order Simplified and Applied, Robert's Rules of Order Newly Revised, Robert Rules for Dummies, or simply search online, it is well worth your time and your organization's effectiveness.